

Client's code of conduct

Adventure Global has set some legal and contractual term and conditions to our clients, these terms covers the guidelines and the scope of responsibilities and the acceptable behavior that our clients are expected to abide with.

Please adhere to the following:

1. Any form miss-conduct towards team members, members of staff or the local community will not be tolerated during your trip, the team leader reserves the right to pass any disciplinary action as it may be deemed necessary i.e terminating the clients trip and removing them from the team.
2. Our clients should be aware of duty of care to other clients, the staff and the local community.
3. All our clients encouraged to read and understand fully the laid out terms and conditions so that the client is familiar and understands their expected obligations. All clients must drive to take note of the information provided to them and take personal responsibility for themselves and each other.

PARTICIPANTS RESPONSIBILITIES

- **Positive attitude:** once in a while team or an individual may face problems on the rip arising from failure to plan, frustrations with local events etc. The teams moral can be undermined in these instances, especially if the participants display negative attitudes. If the clients at any time feels like the problems lies with the organization of the venture, or if the problem lies with other participants we suggest that the participant takes this matter privately with the team leader, the team leader will not publicly air the complaints and full confidentiality will be observed.

- **Awareness:** Adventure Global is a safe organization that puts a-lot of focus and emphasis on safety amongst our clients staff and associates. However our clients must understand that there is an inherent risk in the pursuance of adventure travel due to the very elements that make it so appealing.

- **Group Dynamics.** The Participant should be aware of, look out for any behavior which is likely to be divisive and/or disrupt the venture. Such behavior includes sexual harassment, mental or physical bullying, and non-constructive rivalry between Participants etc.

- **Motivation & Morale.** The Venture may involve (at best) fatigue and discomfort, and (at worst) having to deal with unforeseen circumstances such as illness, injury, extreme weather conditions and even violent crime. Therefore the Participant should try at all times to do everything within his/her power to keep up motivation and morale, without blinding them to the seriousness or gravity of any given situation.

BEHAVIOUR GUIDELINES

We encourage our clients and participants to try and adhere to the following behavior guidelines

- **Courtesy and Demeanor:** Participants should at all times deal courteously with all individuals with whom they come into contact during the Venture, including the Students, other third parties involved in the Venture and any members of the local populace.

- **Smoking:** Adventure Global recommends that smoking should be discouraged during the Venture. This is due to considerations of health, especially during heavy exercise and at high altitudes. There are also considerations related to the risk of fire. Those participants who wish to smoke will need to familiarize themselves with the laws and etiquette in the destination country and abide by them. Under no circumstances shall other participants be exposed to passive smoking by the actions of group or staff members. The Leader should, of course, observe any guidelines that he/he imposes on the Participants. While carrying out project work with or in sight of local children, participants shall not be permitted to smoke. This is based on the grounds of moral responsibility.

- **Alcohol:** Adventure Global does not enforce a ban on alcohol on ventures, however Participants should at no time drink to extremes thus losing control in a way that is dangerous to both themselves and the rest of the team. Such events should be relaxing and promote team building with the safety of the Participants of paramount consideration. Special consideration must be given to the implications of socializing in public places frequented by the local populace, especially after dark and both the safety and cultural implications of this

- **Inappropriate Relationships.** Sexual (or any other inappropriate) relationships with other Participants and/or local people are not encouraged. Such behavior can have a devastating effect on team morale, cohesion and emotional stability. The Venture Leader will try to ensure where possible that male and female Participants do not have to share the same sleeping, washing and toilet facilities. Participants should note the risk of HIV and other health issues inherent in entering into unsafe sexual relationships.

Note: The use and purchase on non subscribed or illegal **DRUGS** is prohibited. Adventure Global EU/UK office will inform parents/sponsors and immediately terminates the participants venture and remove the person from the group at the earliest possible opportunity. The persons contact with the other team members will also be prohibited.